



Wyman-Gordon, located in Grafton MA, is a major industrial manufacturer serving a wide range of industries including aerospace, power generation, and industrial businesses. Wyman-Gordon Grafton is a 1 million sq. ft. manufacturing facility with a 50,000 ton press, 35,000 ton press and 18,000 ton press for large titanium, steel and inconel closed die forgings. Wyman Gordon is part of a highly successful, multi-billion dollar diversified manufacturer, Precision Castparts Corporation (PCC).

Help Desk PC/LAN Technician

The purpose of this position is to provide technical support to all employees of the North Grafton, MA, Worcester, MA, Millbury, MA, Dillon, SC, Princeton, KY, and Brighton, MI Facilities. Required to travel to support for the Millbury, and Worcester facilities and supply remote assistance for Brighton, Dillon and Princeton.

ESSENTIAL JOB FUNCTIONS:

- Managing help desk calls/emails and assigning work tickets to appropriate IT personnel.
- Perform daily system health checks for production servers and document results.
- Assigning/changing/removing user network and application permissions in accordance with IT procedures and Sarbanes Oxley requirements.
- Order/place requisitions for new hardware and software.
- Hardware and Operating System Installation.
- Configuration and troubleshooting of installed applications.
- Configuration and troubleshooting of hardware issues.
- Installation and deployment of applications.
- Managing periodic signoffs and software change requests in accordance with IT procedures and Sarbanes Oxley requirements.
- Reconciliation of telecommunication invoices for charges to appropriate departments.

REQUIREMENTS:

- Certification preferred or on Educational Path.
- At least 1+ years in supporting Desktop PC's in a large network environment.
- Must have knowledge in Windows XP/Windows 7 x86 and x64.
- A+, Microsoft MCSE, Microsoft MCP in WIN XP, Windows 7 x86/x64, Exchange, Office are a plus.
- Must be willing to work after hours and weekends as needed.

SPECIAL SKILLS AND PHYSICAL REQUIREMENTS:

- Must have exceptional communication and people skills.
- Teamwork oriented.
- Ability to multi-task in a fast paced environment.



- Ability to support end users in other facilities remotely or in person (transportation required)

In our rapidly growing company opportunities for development and career advancement are never far away. If you are looking for challenge, to be rewarded for your results and you thrive in a demanding environment, PCC is an unparalleled place to build your career.

US Citizenship or Perm Residency is required due to government military contracts.

Please apply directly to: www.precast.com - careers

Wyman Gordon is committed to hiring, promoting and transferring employees without regard to race, religion, color, national origin (where a person was born), sex, age, ancestry (ethnic heritage), citizenship, veteran status, marital status, sexual orientation, disability, or any other reason prohibited by law. Decisions as to hiring, promoting or transferring employees should be based solely upon job-related qualifications.

As an equal opportunity employer, Wyman Gordon is committed to a diverse workforce. In order to ensure reasonable accommodation for individuals protected by Section 503 of the Rehabilitation Act of 1973, the Vietnam Veterans' Readjustment Act of 1974, and Title I of the Americans with Disabilities Act of 1990, applicants that require accommodation in the job application process may contact 508-839-8004 for assistance.